

INFORMATION ON THE PROCESSING OF PERSONAL DATA Of users who consult the website
www.itcitaly.com

Pursuant to Article 13 of Regulation (EU) 2016/679

Last update: February 06, 2025

BECAUSE THIS INFORMATION

Pursuant to Regulation (EU) 2016/679 (hereinafter "Regulation"), this page describes how to process the personal data of users who consult the website of the company Italian Travel Consultant srl (hereinafter "ITC") accessible electronically at the following address:
www.itcitaly.com

This information does not concern other sites, pages or online services accessible through hypertext links that may be published on the site but refer to resources external to the ITC domain.

This information is written in Italian, to which the official value is attributed; any translations into other languages are not to be considered official and are carried out with automatic translators for the sole purpose of facilitating reading.

DATA CONTROLLER

Following the consultation of the above site, data relating to identified or identifiable natural persons may be processed.

The data controller is the company Italian Travel Consultant srl, with registered office in Via Torino 156, 30172 Venice (E-mail: info@itcitaly.com).

TYPES OF DATA PROCESSED

Data communicated by the user.

The optional, explicit and voluntary sending of messages to the contact addresses of the Data Controller, as well as the completion of the forms on the Data Controller's website, involve the acquisition of the sender's contact data (name, surname, e-mail, etc.), as well as all the personal data included in the communications.

Navigation data.

The computer systems and software procedures responsible for the operation of this site acquire, in the course of their normal operation, both personal data whose transmission is implicit in the use of Internet communication protocols, and personal data following the explicit consent of the user.

This category of data includes the IP addresses or domain names of the computers and terminals used by the user, the URI/URL (Uniform Resource Identifier/Locator) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (success, error, etc.) and other parameters related to the user's operating system and computer environment.

Cookies and other tracking systems.

Technical session cookies (non-persistent) are used, strictly limited to what is necessary for safe and efficient navigation of the sites.

Cookies are not used for user profiling.

The processing is carried out using manual and computerized tools, with logic strictly related to the purposes indicated and, in any case, in order to guarantee the security and confidentiality of the data.

PURPOSE OF THE TREATMENT

Personal data are processed as part of the performance of the Data Controller's activity for the following purposes:

Data communicated by the user: to provide the user with the requested information;

Navigation data, Cookies and other tracking systems: to obtain information on the use of the website and related services, check its correct operation, carry out monitoring activities to support its security and identify actions aimed at improving it.

LEGAL BASIS OF THE PROCESSING

The legal basis of the processing is to provide the information requested by the same user and therefore the processing is lawful pursuant to art. 6, paragraph 1, letter b), GDPR (the processing is necessary for the execution of pre-contractual measures adopted at the request of the interested party).

In the event that the user does not communicate their data, it will not be possible for the Data Controller to provide the same with the requested information.

DATA RETENTION PERIOD

The Data Controller will process the data for the time necessary to fulfill the above purposes:

Data communicated by the user: will be kept for the time strictly necessary and, in any case, for no more than one (12) months from the last contact, in the event that no contractual relationship is established. In the event that a contractual relationship is established, such data will be kept for the duration of the contract;

Browsing data, Cookies and other tracking systems: they remain for no more than 7 days.

DATA RECIPIENTS

Personal data may be communicated to external subjects acting as Data Processors, including:

IT and hosting service providers: cloud service providers, hosting, IT infrastructure management.

External consultants and professionals: legal consultants, tax consultants, accountants, cybersecurity experts.

Data analytics platforms: web analytics and business intelligence tools.

Backup and disaster recovery services: Providers of secure data storage solutions.

The complete and updated list of Data Processors is available on request by writing to info@itcitaly.com

TRANSFER OF DATA ABROAD

Your Data may be processed by natural and/or legal persons acting on behalf of the Data Controller by virtue of specific contractual agreements and based in EU member countries.

Your data may be transferred to third countries (Switzerland) to which the adequacy is recognized by decision of the European Commission (art. 45 of EU Regulation 2016/679).

RIGHTS OF THE INTERESTED PARTIES

The interested parties have the right to obtain from the Data Controller, in the cases provided for, access to their personal data and the rectification or cancellation of the same or the limitation of the processing concerning them or to oppose the processing (Articles 15 et seq of the Regulation). The appropriate request is submitted by contacting the Data Controller at the e-mail address: info@itcitaly.com.

No special formalities are required and the form published on the Privacy Guarantor's website can be used at the link <https://www.garanteprivacy.it/home/diritti/come-agire-per-tutelare-i-tui-dati-personali>

The deadline for the response is one (1) month, extendable by two (2) months in case of particular complexity. In this case, the Data Controller informs the interested party within one (1) month of receipt of the request. The exercise of rights is, in principle, free of charge except for the right to request a contribution in the event of manifestly unfounded or excessive requests (including repetitive).

RIGHT OF COMPLAINT

The interested parties who believe that the processing of the personal data referred to them carried out through this site takes place in violation of the provisions of the Regulation have the right to lodge a complaint with the Guarantor, as provided for in art. 77 of the Regulation itself, or to appeal to the appropriate judicial bodies (art. 79 of the Regulation).